

Federal Loan Servicers	Website	Phone Number	Fax Number	Email Address	Mailing Address	Processing Time
ACS (Conduent)	<a href="http://www.conduenteducation.com">www.conduenteducation.com</a>	1-800-835-4611	1-315-738-2232	<a href="mailto:emailsupport@conduent.com">emailsupport@conduent.com</a>	P.O. Box 7051, Utica, NY 13504-7051	7-10 business days
Mohela	<a href="http://www.mohela.com">www.mohela.com</a>	1-888-866-4352	1-866-222-7060	No separate email for correspondence	633 Spirit Drove Chesterfield, MO 63005-1243	3 to 5 business days
FedLoan Servicing	<a href="http://www.myfedloan.org">www.myfedloan.org</a>	1-800-699-2908	1-717-720-1628	No separate email for correspondence	PO Box 69184, Harrisburg, PA 17106-9184	7 to 10 business days
Great Lakes	<a href="http://www.mygreatlakes.org">www.mygreatlakes.org</a>	1-800-236-4300	1-800-375-5288	<a href="mailto:borrowerservices@GLHEC.org">borrowerservices@GLHEC.org</a>	Great Lakes Borrower Services, PO Box 7860 Madison, WI 53707	3 to 5 business days
Nelnet	<a href="http://www.nelnet.com">www.nelnet.com</a>	1-888-486-4722	1-877-402-5816	<a href="mailto:submitmyforms@nelnet.net">submitmyforms@nelnet.net</a>	P.O. Box 82561 Lincoln, NE 68501-2561	7 to 10 business days
Navient	<a href="http://www.Navient.com">www.Navient.com</a>	1-800-722-1300	1-866-266-0178 (Federal) 1-800-443-9723 (Private) 1-800-848-1949 (FFELP)	No separate email for correspondence	Navient Dept. of Education Servicing, PO Box 9635, Wilkes-Barre, PA 18773-9635	10 to 15 business days
CornerStone	<a href="http://www.MyCornerStoneLoan.org">www.MyCornerStoneLoan.org</a>	1-800-663-1662	1-801-366-8400	<a href="mailto:customerservice@mycornerstoneloan.org">customerservice@mycornerstoneloan.org</a>	P.O. Box 145122 Salt Lake City, UT 84114-5122	5 to 10 business days
ESA/Edfinancial	<a href="http://www.edfinancial.com">www.edfinancial.com</a>	1-855-337-6884	1-865-692-6348	No separate email for correspondence	Edfinancial P.O. Box 36008 Knoxville, TN 37930-6008	2 to 3 business days
Granite State	<a href="http://www.gsmr.org">www.gsmr.org</a>	1-888-556-0022	1-603-227-5415	No separate email for correspondence	Granite State Management & Resources, PO Box 3420 Concord, NH 03302-3420	24 to 48 hours

Private (Bar) Loan Servicers	Website	Phone Number	Fax	Email Address	Mailing Address	Processing Time
Sallie Mae	<a href="http://www.salliemae.com">www.salliemae.com</a>	1-800-472-5543	1-855-756-0011	No separate email for correspondence	Sallie Mae PO Box 3319 Wilmington, DE 19804-4319	5 to 7 business days

Discover Student Loans (Great Lakes Servicing)	<a href="http://www.discover.com">www.discover.com</a>	1-800-788-3368	224-813-5195	No separate email for correspondence	Discover Student Loans Customer Service PO Box 30948 Salt Lake City, UT 84130-0448	3 to 5 business days
Wells Fargo	<a href="https://www.wellsfargo.com/student/">https://www.wellsfargo.com/student/</a>	1-800-378-5526	1-800-456-0561	No separate email for correspondence	Wells Fargo Educational Financial Services PO Box 5185 Sioux Falls, SD 57117- 5185	7 to 10 business days
PNC Bank (AES Servicing)	<a href="http://www.aessuccess.org/">http://www.aessuccess.org/</a>	1-800-233-0557	1-717-720-3931	<a href="mailto:aesgs@AESSuccess.org">aesgs@AESSuccess.org</a>	AES, Borrower Services Department, PO Box 2461 Harrisburg, PA 17105- 2461	7 to 10 business days